

WELCOME!

**MOBILE YOUTH CAFÉ DRIVER & VEHICLE COORDINATOR
RECRUITMENT INFORMATION PACK**



Area 43

**35 Pendre
Cardigan
SA43 1JS
01239 614 566**

AREA43

Hello, and a warm welcome!

Thank you for your interest in working with Area 43 and Dyfodol Ni, and for believing in our mission to empower and amplify youth voice, by advocating young people's rights to access local, high-quality support. We hope that you want to join us and work in partnership with young people and others to promote the development of free, youth-led services. At Area 43 and Dyfodol Ni, we believe that young people have the power to change communities; they should always have somewhere to turn to and someone to talk to, regardless of location or circumstances.

For more than 25 years, Area 43 has provided drop-in and counselling support to vulnerable young people. We are proud of what we have achieved, but young people live in an ever-changing world and support services like Area 43 have an obligation to adapt and to listen to their voices, wants and needs. We have a responsibility to amplify young voices and to inspire them to be change makers.

This generation is growing up with new, emerging societal pressures exacerbated by the influence of social media and the polarisation of opinions on issues like misogyny, homophobia and transphobia. We must abandon the outdated notion that mental and physical wellbeing can be addressed in isolation from issues having an impact on mental health. It is our responsibility to help young people cope with issues that affect them before it gets to crisis point; they should have a community to turn to, no matter their location or circumstances.

We have an opportunity to make a serious commitment to young people's mental health. This is an opportunity for parents, teachers and young people to stop whispering about their mental health needs and begin shouting for investment in its future.

We need to confront the issues around isolation, self-esteem and resilience to tackle the mental health concerns affecting young people head-on. Young people know what matters to them and should be leading organisations rather than fitting into them. We need to be youth-led, flexible, needs-led, trauma-informed and trustworthy. Young people need to know that they can come to us, not just when in crisis, but before they are in crisis, knowing that they will be heard, listened to and supported to make changes.

Services need to appeal to all young people, be open, inclusive and engaging. Non-threatening, fun and worthwhile experiences are crucial to ensuring young people can and will access services. So, should they ever be in crisis, they know where to turn for support.

We welcome people regardless of age, disability, gender identity, marital status, race, faith or belief, sexual orientation, socioeconomic background, and whether you're pregnant or on family leave. In line with our commitments to race equity and trans inclusion, we particularly welcome applications from people who hold these identities. We are committed to changing services, making them relevant for today's young people.

We are committed to adapting our services to make them relevant for young people and challenging others to do so too.

If this aligns with your perspective, I do hope that you will apply for this position.

Sincerely

RACHAEL EAGLES
CHIEF EXECUTIVE OFFICER

AREA 43: WHO WE ARE

Area 43, Lead Partner for the Dyfodol Ni Partnership, is based in Mid and West Wales, delivering youth-led services across the UK. We empower and amplify youth voice, advocating young people's rights to access local, high-quality counselling and support.

We want to see a world where:

- There are no barriers to support, and services are inclusive, accessible and fun.
- Other organisations follow our model to provide flexible, responsive, needs-led services which secure positive outcomes for individual children and young people.
- Our services, and those around us, unlock potential at every stage of young people's lives, especially where they face inequality or disadvantage.
- We contribute to the legal, policy and practice environment, advocating for children and young people.
- Young people are empowered to become involved in the local community, tackling issues of their generation.

Our Values

- Trustworthy:** *We are supportive and non-judgemental. Young people can trust us to speak truth to power, and to amplify young voices.*
- Courageous:** *We are bold, brave and will take risks in order to get young people what they want and need.*
- Curious:** *Tell us something we don't know. We love to learn, grow and delve into new projects!*
- Altruistic:** *We want to help. We care about young people and will do everything we can to support them to get where they need to go.*
- Disruptive:** *Change doesn't happen without disruption, and like many young people we work with, we make good trouble!*
- Driven:** *We are passionate about helping young people achieve their goals and are driven to make change.*

At Area 43, every member of staff makes a difference. We embrace individuality, celebrate our strengths and help each other grow, that's what allows us to make things happen and makes us who we are.

Area 43 takes pride in our working culture and will continue to nurture our staff wellbeing across all our structures, enshrined in policy. Our staff are self-reflective, resilient, honest and dedicated and we do everything we can to ensure team wellbeing so they can perform to the best of their ability with the children and young people we support.

Our team are committed to ensuring a positive work environment, and pledge to:

Have fun and find the joy!

Be open and respectful to challenge

Be mindful of my actions

Be open and honest

Speak to the right person

Be my best self

Maintain clear boundaries

Remember that our differences can be our strengths

Youth-led

To be youth-led is to know when to step out of the way and let young people take the lead. Area 43 believes in young people's abilities and ambitions and empowers them to make real change. Area 43 is youth-led from the outset, and we are determined to guide others to be youth-led too.

Area 43's Safe Spaces

Our consultation proves that young people want to access services that are informal in nature and that they are less likely to attend targeted and formal locations; young people ask us for universal and open-access safe spaces.

Area 43 is committed to running safe spaces across Mid and West Wales, and sharing our knowledge with others across the UK, so we can help young people drive forward the change that they want to see.

Young people tell us they need safe, dedicated, quality meeting spaces, where they can access support should they need it.

In more general terms, a safe space offers the following to young people:

- A relaxed meeting space, which is safe, friendly, and inclusive
- A place for all young people from all social and cultural backgrounds to engage in social interaction with their peers in a safe and supportive drug and alcohol-free environment;
- A location for relaxation, recreation and entertainment and, where appropriate, as a site for information, signposting to services or even direct care/service provision;
- A place where young people can develop good quality relationships with their peers and with adults;
- An informal, educational space for young people to learn life skills and improve their opportunities for employment.

Safe spaces are non-traditional and therefore relatable, and attending the space carries absolutely no stigma or label. One of its key values is that whether a young person attends just to hang out with friends, drink coffee and listen to music, or attends to receive specific support to deal with a crisis, for all these purposes it looks the same and therefore fosters an inclusiveness that is so important to young people.

Area 43 is committed to meeting safe space requirements as defined in S³'s Manifesto (the Ceredigion Youth Lobby Group):

- Free at the point of access.
- A space for young people, by young people, set within a framework of trusted professionals.
- A space that communicates with young people and signposts to available services.
- A space that advocates for the rights and wellbeing of young people.
- A space where a young person can be vulnerable without being judged.
- A space where there is no stigma.
- A fully inclusive space.
- A space where you can be unapologetically yourself.
- A space where there are warm drinks and food, which is comforting.
- A space that encourages individuality.
- A space that can offer equity, stability, consistency, and reliability.
- A space that encourages a sense of community, and helps to build support networks.
- Somewhere that gives the service and service users an opportunity for early intervention in, and prevention of, mental health crises.

Area 43's Counselling Service

Our counselling services are provided across the counties of Powys, Carmarthenshire, Ceredigion and Pembrokeshire for ages 5- 30, depending on the aspect of the service, whether within school settings, online, in the community, or at one of our Safe Spaces.

Area 43 recognises counselling as a purposeful process that allows clients to solve issues and grow confidence in their capacity to successfully contribute to their learning, personal, and social development. Our counselling provision is one way that Area 43 works to ensure that all of the children and young people we work with have the opportunity to reach their full potential.

The purpose of our counselling service is:

- To enable individuals to be more effective in their lives within and outside of Area 43 support
- To identify and provide conditions that will facilitate the wellbeing and personal development of clients.
- To provide a counselling service as an integral support mechanism for clients' learning.
- To reflect a commitment to the British Association of Counselling and Psychotherapy (BACP) Code of Ethics for Counsellors.

It is the policy of Area 43 that all clients should have equitable access to short-term counselling, normally six, weekly sessions, which are:

- Free/Funded
- Impartial
- Client-centred
- Easily accessible
- Provided by those with relevant training and expertise
- Within a framework of confidentiality
- Provided by counsellors receiving appropriate supervision, working within BACP or equivalent ethical guidelines

We want to see a world where:

There are no barriers to support, and services are inclusive, accessible and fun.

Other organisations follow our model to provide flexible, responsive, needs-led services which secure positive outcomes for individual children and young people.

Our services, and those around us, unlock potential at every stage of young people's lives, especially where they face inequality or disadvantage.

We contribute to the legal, policy and practice environment, advocating for children and young people.

Young people are empowered to become involved in the local community, tackling issues of their generation.

To find out more:

If you share our values and believe in our mission to change the world, we would really like to hear from you.

Please contact hr@area43.co.uk or give us a ring on 01239 614566 for a chat about what role might be right for you.

THE JOB ROLE



What is Feelz on Wheelz?

The Dyfodol Ni Partnership, for which Area 43 is Lead Partner, undertook 6 months of consultation with young people across Ceredigion. The Engagement Team spoke to nearly 1300 young people at engagement events that were exclusively for young people. They fed this data back to their steering group of young people, S³ (Safe Space to Speak | Safle Saff i Siarad), who distilled it into three key issues that young people in Ceredigion wanted to address:

- A woeful transport system that isn't fit for purpose.
- Access to services being impacted by transport issues and the rural nature of Ceredigion.
- A lack of safe spaces exclusive to the use of young people.

Feelz on Wheelz / Llyw a Byw is S³'s response to these issues. They designed the service from scratch, and were involved in every decision, including on the recruitment panel for staff. Like Area 43's Early Support Hub and youth cafe Depot, it is a youth-led mobile youth cafe and support service for young people aged 13-25 in Ceredigion. The van travels around on a rota basis around the county, aiming to specifically target under-served or isolated young people. The timetable is updated every 12 weeks, and is posted on Feelz on Wheelz's Instagram channel, @feelzonwheelzceredigion. It is run by qualified Youth Support Workers, trained by Area 43, who currently run both the cafe element and the support service element. They also engage in diversionary and creative activities at the request of the young people.

The setting is mostly outdoors, with staff setting up an outdoor cafe. In winter, the service tries to utilise community buildings like village halls to provide an indoor space.

JOB DESCRIPTION

Job Title: Mobile Youth Café Driver and Vehicle Co-ordinator

Contract: Permanent (full time)

Salary: £23,500 per annum (37 hours per week)

Location: Based across Ceredigion

Benefits: Pension contributions: 3% employer; 5% employee
20 days per annum plus statutory bank holidays

This post is funded by The National Lottery Community Fund until March 2028.

Job Summary:

As our Mobile Youth Café Driver and Vehicle Co-ordinator, you'll be the wheels behind the project's mission - driving and maintaining the mobile café vehicle, supporting setup and takedown at designated locations and assisting our Feelz on Wheelz Youth Support Workers in creating a welcoming and safe environment for young people.

You'll also keep our van in great shape, handling basic vehicle checks, cleanliness, and making sure we're always ready to roll.

Key Responsibilities:

1: Driving and Vehicle Maintenance

- Safely drive the mobile youth café to and from programmed locations across Ceredigion (one location per day, five days a week).
- Perform regular vehicle maintenance checks (fuel, oil, tires, etc.) reporting mechanical issues to the Project Manager.
- Refuel the van as needed.
- Keep the vehicle clean, organised and stocked with necessary supplies.
- Ensure all safety protocols are followed during transportation and setup.
- Update the Project Manager on matters such as condition of the vehicle, incidents relating to the van and repairs and/or maintenance that may be required.

2: Setup and Operational Support

- Assist with the setup and takedown of café equipment and outreach materials.
- Operate generator, lighting and/or other technical equipment used at sites.

3: Youth Engagement Support

- Work collaboratively with youth support workers to provide a safe and inclusive space.
- Maintain professional boundaries while being approachable and supportive.
- Assist in managing the flow of young people at events or stops.
- Prepare and serve light refreshments or snacks (in-house training provided).

4: Administration and Compliance

- Keep track of mileage, alerting the Project Manager when certain checkpoints are reached for service requirements.
- Keep record of fuel use and costs for reporting to the Project Manager.
- Complete maintenance and incident logs.
- Adhere to safeguarding, health & safety and risk management policy and procedures.
- Attend occasional team meetings and training as required.

Qualifications and Requirements:

- Valid UK driving license with a clean record.
- Due to the nature of our insurance, the driver must be a minimum of 25 years old.
- Experience driving vans or similar vehicles.
- Excellent record of reliability and time-keeping.
- Ability to work some evenings and Saturdays.

Upon a job offer being made, the candidate must undergo a standard DBS check which we will provide.

Desirable Attributes:

- Friendly, calm and approachable demeanour.
- Basic first aid training or willingness to attend training course.
- Basic understanding of youth work principles and a passion for young people's wellbeing.
- Experience working in community or youth-focused roles.
- Technical and mechanical aptitude.

If you would like further information, or would like to have an informal chat about the role, please contact Sally Hurman at Area 43, email hr@area43.co.uk or telephone on 01239 614 566.

To apply for this role, please forward your CV outlining your employment history, academic and professional qualifications together with a supporting letter (no more than 2 x A4 pages) outlining your motivation for applying and demonstrating how you meet the criteria outlined in the section requesting 'experience of/demonstrate' to hr@area43.co.uk.

Applications made through Indeed will not be considered.

Closing date: 22 August 2025